

#### To Prepare For Your Delivery We Ask That You...

- Measure all doorways, ceiling heights, hallways, bulkheads, and stairways & compare to our product measurements.
- Ensure that there is a clear path to the front door and all passageways within the home.
- During the winter months, please make sure that snow & ice have been cleared, and sand or salt has been used where needed.
- Old appliances must be emptied and disconnected.
- Appliance doors must be removed by the customer if being taken to the curb or moved within your home.

Don't Forget Please make sure that there will be someone home over the age of 18 authorized to inspect, accept and sign for delivery.

#### **Your Delivery Service Will Not Include**

- Disassembling your existing products for one for one movement within your home.
- Assembling any Ready to Assemble (RTA) merchandise.
- Moving any RTA merchandise. Due to the nature of the product, it is very susceptible to damage when moved.
- · Delivery does not include gas hook-up
- Disconnection of water hoses (laundry or refrigerator)
- · Do not go over two levels of stairs

Don't Forget All Damage to product must be reported within 24 hours. Please contact Customer Care at 1-877-315-5170



# How To Measure Furniture... Is It The Right Scale For The Room?

- Tape sheets of newspaper together to match the Width x Depth of the pieces you're considering.
- Place the newsprint pieces on the floor and walk around them.
- Put dining chairs on the newsprint to help visualize the mass and height.
- Is there enough clearance to walk by?
- Is it too large or small in scale for the space?

### **Entryway, Hallway and Stairway Measurements**

| Location | Width | Height | Length |
|----------|-------|--------|--------|
|          |       |        |        |
|          |       |        |        |
|          |       |        |        |
|          |       |        |        |
|          |       |        |        |
|          |       |        |        |

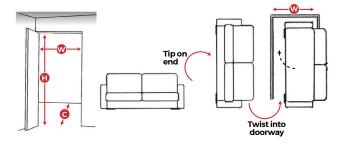
#### **Product Measurements**

| Item | Width | Height | Length |
|------|-------|--------|--------|
|      |       |        |        |
|      |       |        |        |
|      |       |        |        |
|      |       |        |        |
|      |       |        |        |
|      |       |        |        |
|      |       |        |        |

| 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 **[** 

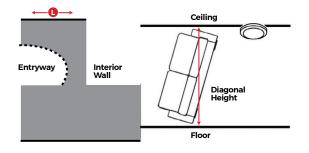
#### **Doorways**

- Measure the Height (H), Width (W) and (C) clearance of your doorway.
- Take into account any fixture or immovable objects e.g. lights & radiators.
- To help get sofa through doorway you may be able to place sofa on one end and twist sofa into the doorway seat first.

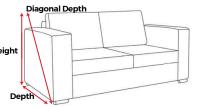


#### **Hallways**

Measure the length between the door and interior wall to ensure there is enough room to manoeuvre the sofa into the desired room.



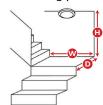
The diagonal depth will help to understand if it will Height go through the door at an angle.



#### **Stairways**

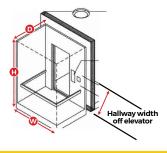
Measure all height (H), width (W) and depth (D) of the stairwell(s) to allow turning on the stairs

 Our delivery staff will bring products up 2 levels of stairs



#### Elevators

- · Elevator door size
- · Hallway ceiling height
- Hallway light fixtures



## **Other Things to Consider**

- Include baseboard thickness with the opening measurements.
- Depth how far will it stick out from space so the doors can open?
- · How far does the door swing into the space?
- Check manufacturer for ventilation requirements.



- Total height including hinges and feet
- Depth including door handles

# TEPPERM N'S

AT HOME SINCE 1925

| Services   | Tepperman's Delivery Code: (TDEL; BEDSET; APPLSET2; PSDEL; TVSET) | Outlet Delivery Code: (DELBA) |
|--|---|-------------------------------|
| Provide delivery window  |   |                               |
| Purchase placed in room of your choice   |   |                               |
| Complete setup   |   |                               |
| We move one item<br>currently in your<br>home for each new<br>item you are having<br>delivered |   |                               |
| Disposal of old<br>appliances (\$25 per<br>item) & mattresses<br>(\$30 per set)<br>available   |   |                               |
| Remove packaging from home   |   |                               |

If you are not available to receive your delivery at the scheduled time, please contact our delivery office at 1-866-966-5678 Ext. 5300. If you miss, cancel or reschedule your delivery within 48 hours a \$50.00 restocking/redelivery fee will apply.

