RIGHTFITGUIDE

APPLIANCE DELIVERY

Preparing for Your Home Delivery

- Measure all doorways, ceiling heights, hallways, bulkheads and stairways prior to our arrival.
- Compare the measurements to the clearance requirements of your product being delivered. Take into account any fixtures or immovable objects for measurements such as light fixtures.
- Please ensure there is a safe path from the road to your home (snow, ice removal & salting).
- Please ensure there is a clear path from point of entry to the point of destination of your new appliances.
- Appliance doors must be removed by the customer before the delivery if being taken to the curb or moved within your home.
- All existing appliances that need to be moved by our staff, requires disassembly prior to our arrival. This includes disconnection of water lines, gas lines, venting, power and door removal.

Customers in Apartments

- Book your elevator for your delivery day. We will call you with an estimated arrival time of your delivery.
- Measure the height in the hallway outside of your apartment to ensure you have the proper clearance for your delivery.
- Delivery team will only bring products up 2 levels of stairs to third level.

Your Delivery Service Will Not Include...

- Disconnecting your existing appliances from water and gas lines.
- Installation of gas lines and fridge water lines.
- Installation of dishwashers and over the range (OTR) microwaves.
- Disassembly of your existing refrigerator if being taken to the curb or moved within your home.
- Installation of plastic venting for dryers, and old dryer vents.
- Disassembly of existing washer/dryer stacking kits.

Service	Complete Delivery	Standard Delivery	Threshold Delivery
Provide delivery window	✓	✓	✓
Purchase placed in room of choice	✓	✓	
Purchase placed in garage/porch			✓
Washer/dryer must be set up with new hose(s) to water lines, vent that is not plastic. Plug into wall outlet	✓		
One for one move of like items currently in your home for each new item delivered	✓		
Disposal appliances ($25 per item)	✓		
Remove packaging from home	✓		

All damage to product must be reported within 24 hours. Please contact Customer Care at 1-877-315-5170

Don't Forget...

Please make sure that there will be someone home over the age of 18 authorized to inspect, accept and sign for delivery.

Thank you for your business!

For more information on obtaining the RIGHT FIT visit **WWW.TEPPERMANS.COM/RIGHT-FIT-GUIDE** or **SCAN HERE**

Product Measurements			
Item	Width	Height	Length

Entryway, Hallway and Stairway Measurements			
Location	Width	Height	Length

Measuring for your New Fridge

- Door frame measurements ensure you have the proper clearance for delivery of your new refrigerator.
- Any objects or items around your doorways that might be in the way for your delivery, should be moved prior to the arrival of your new items.
- Doors can be removed from your new fridge to help get it into your home.
- Measure the height of the fridge doors to ensure it will fit under any cabinets.
- Measure the depth of the fridge to consider how far it will stick out in front of the counter.
- When measuring, consider that instruments such as water lines may be on the back of the fridge.
- Consider the clearance in front of your fridge when opening the doors and drawers. Is there an island in front of it?

Other Considerations

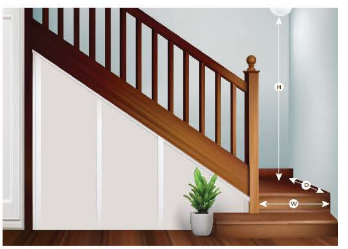
- Check manufacturer requirements for ventilation clearance.
- Baseboards will affect your measurements.
- Hinges may affect any cabinetry above your fridge.
- Consider how far your refrigerator will stick out after the handles are installed.

Washer/Dryer Installation

- New hoses and venting need to be purchased for the installation of your washer and dryer. We can not install old hoses and venting. Please see your sales associate.
- Shipping bolt removal and installation are included in our complete setup.
- Existing washers and dryers need to be disconnected prior to the delivery team arrival.
- Standing water in washing machines needs to be removed prior to our arrival.

Stairways

Measure the height (H), width (W) and depth (D) of the stairwells to allow turning on the stairs.



Elevators

Please measure the following areas in and around your elevator:

- Elevator door size
- Elevator ceiling height
- Hallway ceiling height
- Hallway width off elevator
- Hallway light fixtures

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